



# Leitner Media – 2025 Services Brochure

Leitner Media is a business website and software development company. We understand that no one knows the vision of your business better than you. Whether it's creating a new website from scratch or bringing an existing site to the next level, our goal is to build off of your vision to take your website and business to the next level.

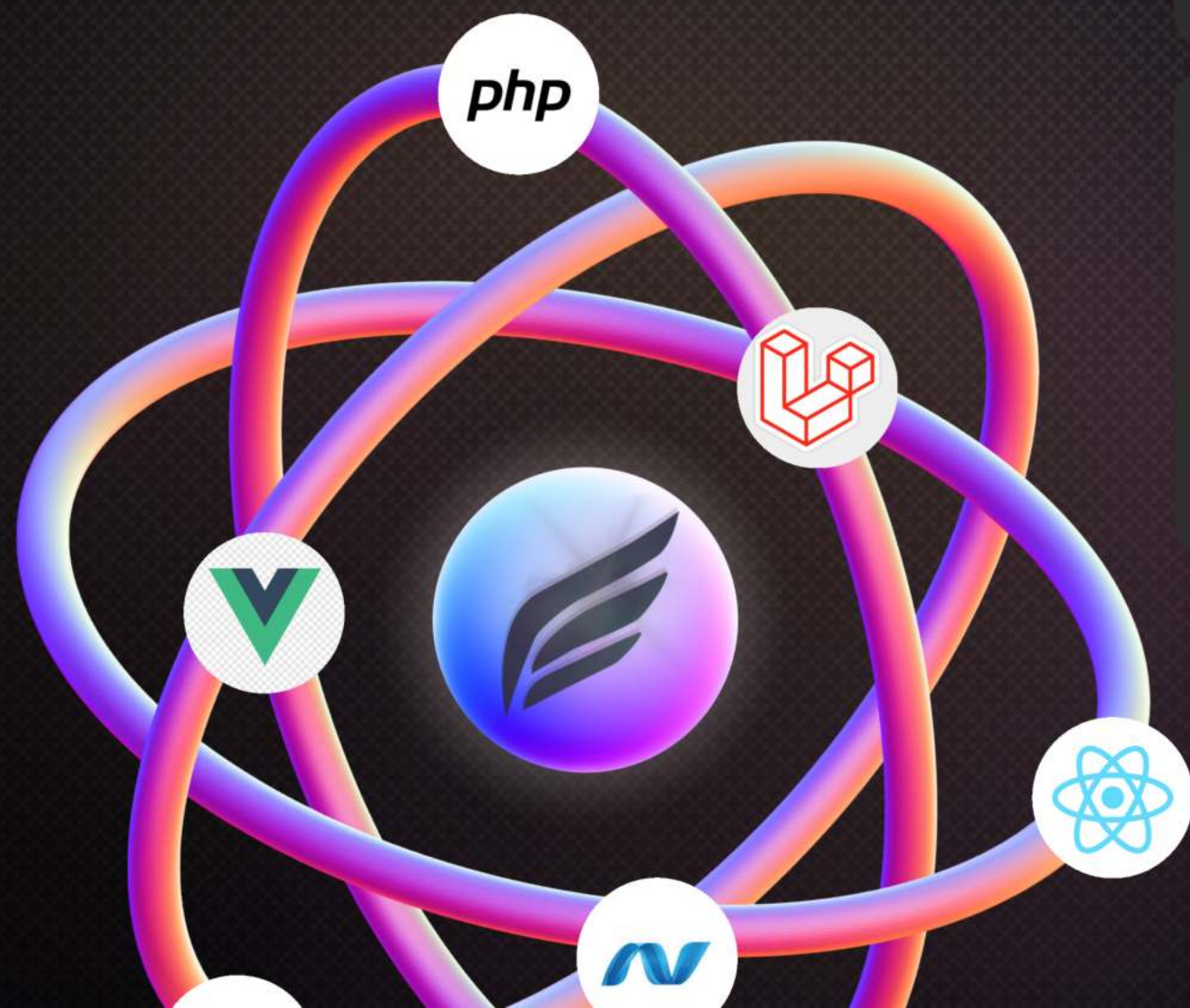
We invite you to explore what we offer and see how we turn business goals into impactful services.

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# Our Software Development Services

At Leitner Media, we pride ourselves on our versatile and adaptable approach to software development. We understand that each project is unique and may require different skillsets and technologies to achieve the desired outcome.



## Business Intelligence Software

We can develop integrations that offer customization of off-the-shelf tools like Salesforce, Zoho and Hubspot.



## Artificial Intelligence

AI empowers business to stay ahead of the competition by integrating into their operations, thereby improving efficiency and reducing costs.



## Team-as-a-Service

Gain access to a dedicated US-based team of senior-level software engineers & business strategists.



## Custom Software Development

From data entry, customer service or system management to name a few, our team can build custom software to fit the needs of your business.



## Web App Development

Transform your business by harnessing the power of the web. A customized website is a crucial necessity to reaching potential customers.



## Mobile App Development

We offer Native Application Development, UI/UX Design, Quality Assurance Testing and Progressive Web App Development, tailored to meet your unique business goals.



## Website Creation & Maintenance

Websites are a vital part of any modern day business. Our team works with you to develop, build and maintain customized websites to maximize your online presence.



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## User Engagement Data

Data collection is must on your website. We will track your site traffic and make reports of what pages are effective and optimize your site for better performance.



With no title

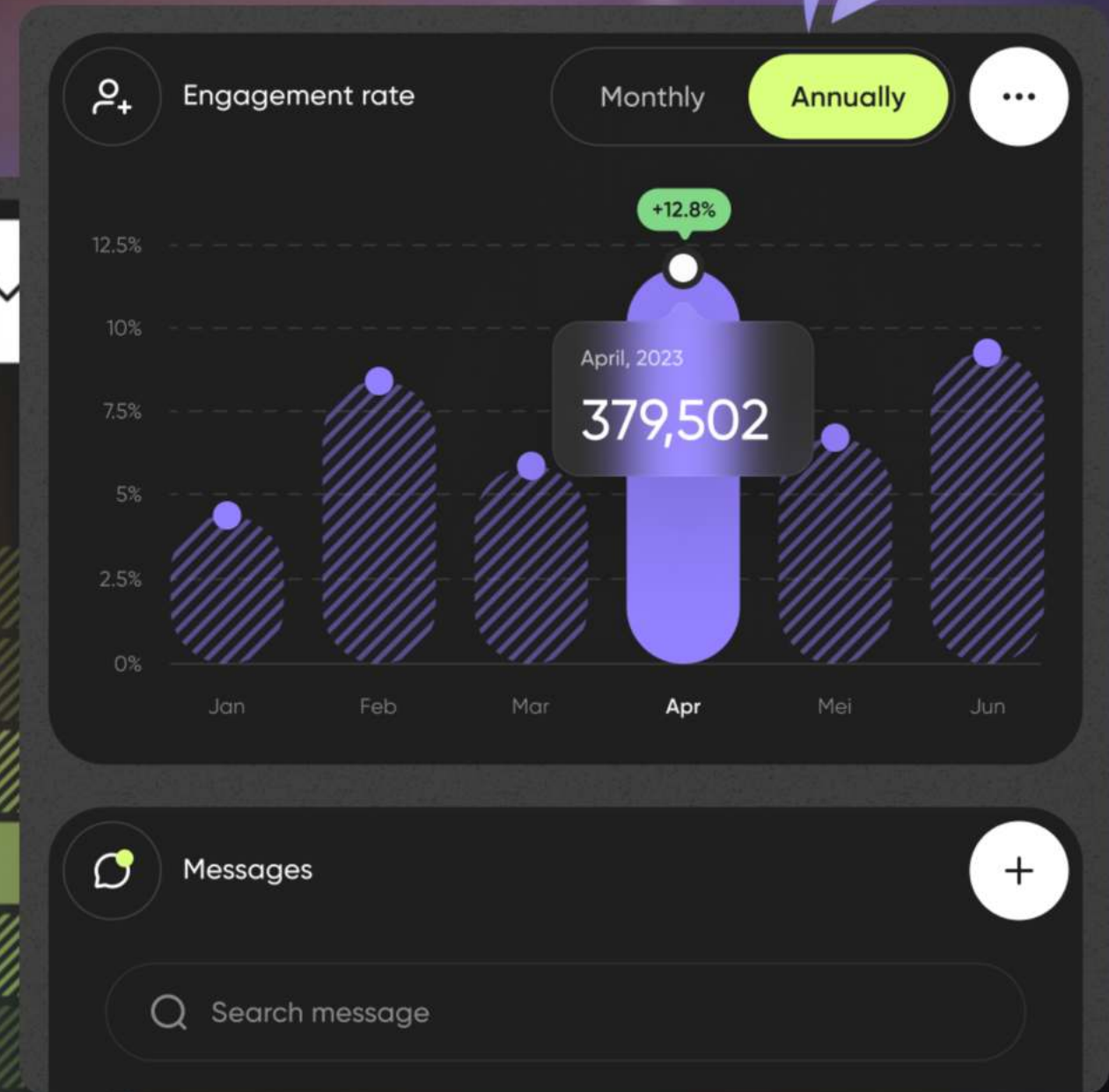
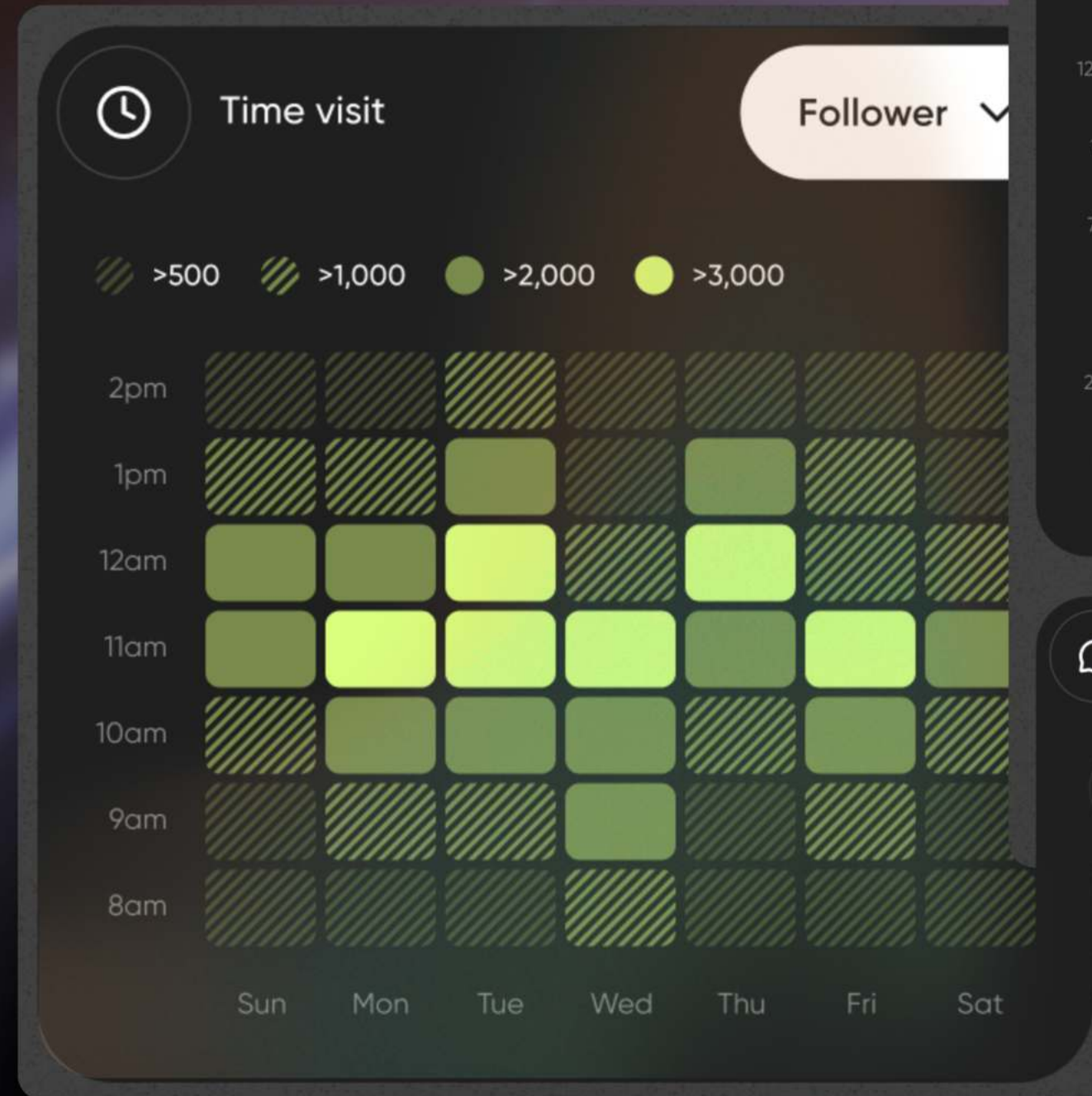
975,124

+42.8% from previous week

With title

296,241

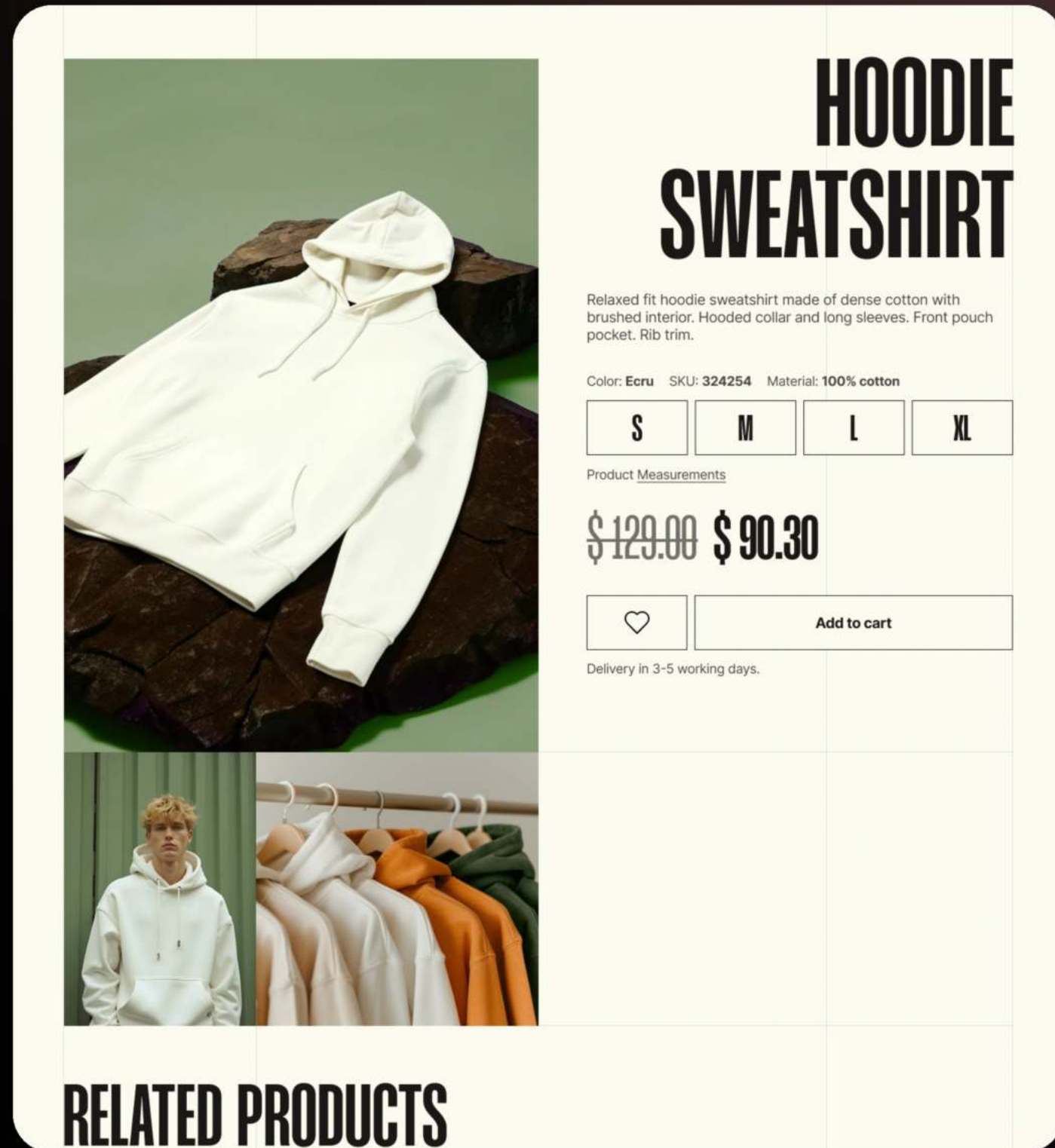
+26.3% from previous week





## Payment Integration

Today's customer is finding products to buy constantly. Never miss out on sales due to limited payment options. If they have money we'll make sure they can purchase.

**HOODIE SWEATSHIRT**

Relaxed fit hoodie sweatshirt made of dense cotton with brushed interior. Hooded collar and long sleeves. Front pouch pocket. Rib trim.

Color: **Ecru** SKU: **324254** Material: **100% cotton**

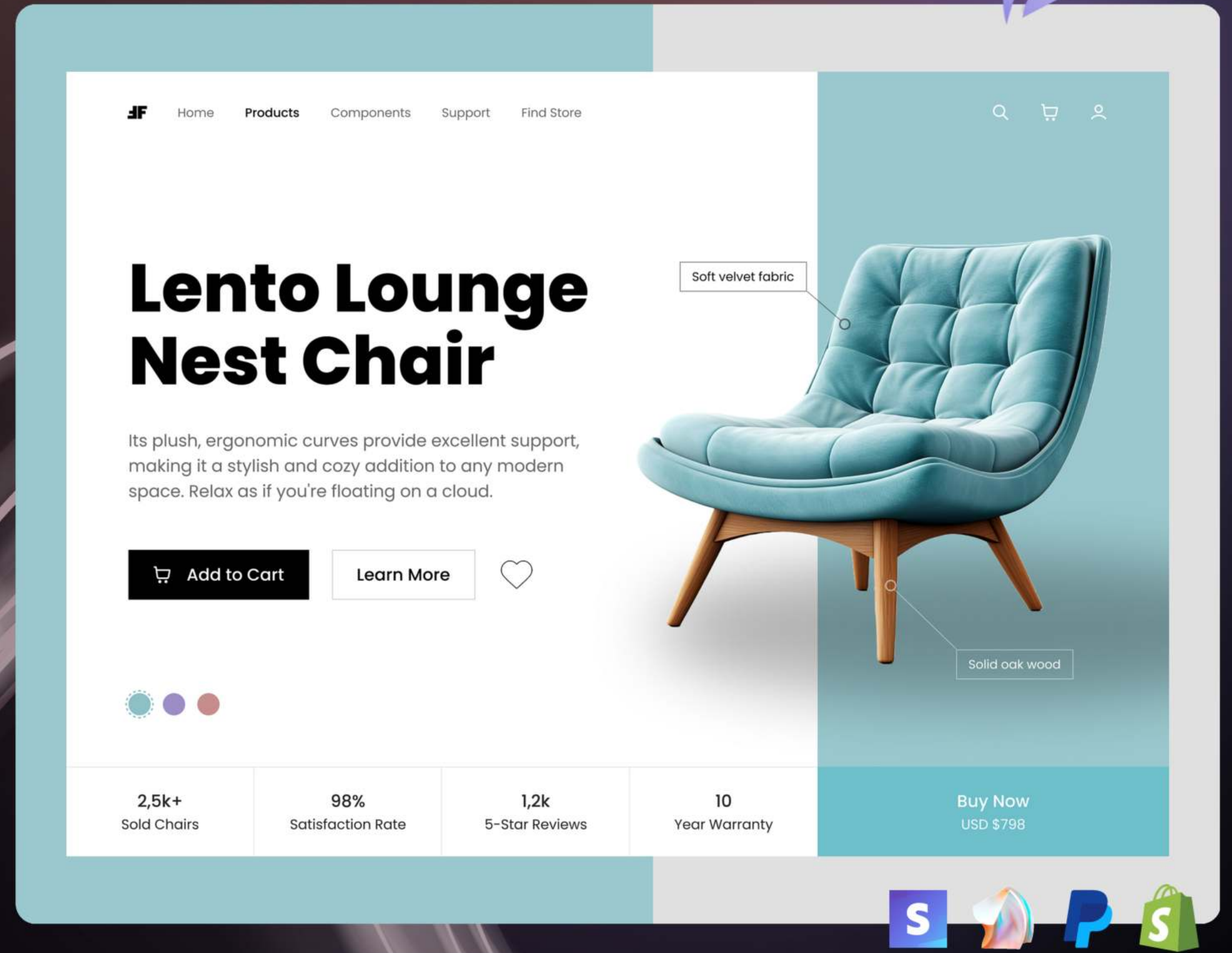
S M L XL

Product Measurements

~~\$129.00~~ **\$90.30**

Delivery in 3-5 working days.

**RELATED PRODUCTS**



Home Products Components Support Find Store

**Lento Lounge Nest Chair**

Its plush, ergonomic curves provide excellent support, making it a stylish and cozy addition to any modern space. Relax as if you're floating on a cloud.

Soft velvet fabric

Solid oak wood

2,5k+ Sold Chairs 98% Satisfaction Rate 1,2k 5-Star Reviews 10 Year Warranty

USD \$798

S



# Customer Service Chat AI

Remove the need for a costly support team. We will create a 24/7 customer service AI bot that will answer questions, pull orders and keep your customers happy.



CUSTOMER DETAILS Copy

Source  
Contact us form

Phone Number +  
[\(209\) 555-0104](tel:(209)555-0104)

Email +  
[hello@santi.com](mailto:hello@santi.com)  
[ask.me@santi.com](mailto:ask.me@santi.com)

Location  
United Kingdom, Europe

Language Spoken +  
English × Italian ×

Timezone  
UTC+07:00

Respon Time

Ticket Activity Attachment Notes 2

Today

- Ticket Created by Fikti Studio for Santi Cazorla · 11:12 AM- May 17, 2023
- Santi Cazorla was created by Fikri Studio · 11:12 AM- May 17, 2023

This week

- Santi Cazorla was added to contacts · 11:12 AM- May 17, 2023
- Santi Cazorla was created by Fikri Studio · 11:12 AM- May 17, 2023

This month

- Fikri Studio starts the call with Santi Cazorla · 11:12 AM- May 17, 2023

Call Recording 2 participant View transcript  
Fikri Studio fikri studio made a call to Santi Cazorla

01:41 2x

This year

- Fikri Studio create session for Remote assist for Santi Cazorla · 11:12 AM- May 17, 2023

Remote session  
Click the link below to join and start remote assist session

Connect with: **FIK Fikri Studio**

FIK Hi Santi, Can i help you about your problem ?

Hi, I ordered a package online, but it hasn't arrived yet. What should I do?

FIK I'm sorry to hear that. Have you checked the tracking information for your package?

Yes, I did, but it says it's still in transit for several days.

FIK In that case, can you give me your order ID?

Type message Send

# The Process

Our way of doing things, from start to finish.



## Consult

We need to understand your vision for your business, from there we can build a proposal of a website curated to helping you reach your goals.



## Deploy

Once you have reviewed and signed off on our proposal of the website, we will begin immediately deploying the website requested.



## Manage

We stay on to help run your website needs. From site to customer data management, we aim to become an integral part of your team.



## The Process: **Consultation**



Our main focus at Leitner Media is to assist you in reaching your business goals. This takes form in our initial consultation and happens before any website services are offered. This allows both parties to see if they are a good fit for each other before making any commitments.

The **initial consultation** gives us the structure and the information needed to put together a curated website development plan.

We will present a set list of services, products and designs based off the needs discovered in the consultation. After you have had the chance to review the development plan, utilizing our services requires a down payment for the work to begin.

**Note:** The amount of the down payment will be included in the website development plan. Exact rates vary and are based on the specific needs of your business.





## The Process: **Deployment**



Once the website development plan has been reviewed, approved and the down payment is made, work will begin immediately to complete the agreed upon tasks listed in the development plan.

Upon completion there is a **review period** where our clients are able to confirm their satisfaction with the work completed and our team will make changes and updates accordingly.

When both parties are satisfied with the products or programs developed under the **development plan** the agreement is considered to be complete.

In cases where the results of development plan are not to the satisfaction of the client and accommodations or changes are unable to satisfy the client's wishes, a **full refund** of the down payment will be made back to the client and all work completed and ongoing will be closed out.

Our business runs on reoccurring customers. **We will strive always to maintain 100% client satisfaction.**



## The Process: **Management**



Our clients have the option to either request our team to complete a **one time project** or to build, develop and manage the websites we offer on a **ongoing basis**.

While the majority of our clients chose to have us maintain their website needs on an ongoing basis, we understand that there are cases where a one time project makes more sense to our client's needs.

Which option is best for your business will be determined in the **initial consultation** and can change on the client's request.

Common reasons we see our clients choose to go with us on a **ongoing basis**:

Website maintenance and hosting, customer data and site traffic reports and on call engineers for website updates. We understand that as your business grows and evolves the needs of your website must as well.

# Leitner Media – 2025 Services Brochure

Our specialization lies in optimizing your online presence and website performance. We achieve this by integrating our unique development process and team seamlessly into your existing online business development structure.

We thank you for your consideration and we look forward to hearing about your business and seeing where we can get involved.

*- The Leitner Media Team*

